

CUMBERLAND COUNTY ABC BOARD

Mixed Beverage Store Operational Policies-Beginning November 1, 2021

- ◆ Mixed Beverage customers must fill out the proper order form online to place an order. ALL orders are filled in the order they are submitted. **Due to the increase in demand and workload, we will no longer fill orders of 24 bottles or less within 4 hours. All Orders require 24 hours for processing before pickup.** If you place a second or third order in the same day, it will not be processed until All Mixed Beverage Orders that were previously submitted by all Mixed Beverage Accounts are filled. **Placing a second or third order will not move your order ahead of other orders.** Processing time is based on the volume of orders being submitted. Mixed beverage customers using “Elicensee” can view online to find if order was completed earlier and is available for pickup. Hours of operation for mixed beverage customers are 11am-6pm Monday through Friday. **Saturday hours for mixed beverage customers to pickup will now be from 11am to 4pm.** On the day before a regular holiday, orders must be picked up prior to 2pm; on the day before major holidays (July 4th, Thanksgiving, Christmas, and New Year’s Eve), no MXB orders will be available for pickup. The maximum order for pickup on Saturday is 24 bottles.
- ◆ Cumberland County ABC has mixed beverage in 5 of our 9 stores; a store will be assigned to the mixed beverage customer or the customer can ask for a specific location to pick up their order.
- ◆ Exchanges or refunds are not common practice; exceptions might be made based on unusual circumstances.
- ◆ Mixed beverage customers can purchase from the selected items for mixed beverage; products listed as “Special Orders” by the ABC Commission, and mixed beverage customers may purchase items that are not on the list or not carried in our stores if they prepay and purchase by the case.
- ◆ Customers may purchase with cash, cashier’s check, credit or debit card, fintech or check drawn on the establishment’s account – a letter of guarantee must be on file with mixed beverage in order to accept a business check for payment. MXB customers that pay with an insufficient check will be placed on a “cash” basis and will not be allowed to purchase until the insufficient check has been paid.
- ◆ Mixed beverage customers must verify with the ABC employee that all bottles are stamped correctly, number of bottles match invoice, and all items are correct on invoice.
- ◆ A mixed beverage customer must be 21 years of age and an employee of the establishment to pay for, pick up, or transport an order. Identification must be shown on request.
- ◆ We WILL NOT sell liquor to anyone that is impaired.
- ◆ All MXB operational policies cannot be anticipated; therefore, some procedures will be on a “need” basis.

By signing below, I have read and understand the above policies and have received a copy.

Name of Business

Print Name

Signature

Date